

No-Show Policy Acknowledgment

Patients who fail to keep appointments or fail to cancel appointments in a timely manner cost the healthcare system thousands of dollars in lost revenue each year. To ensure the most efficient and cost-effective management of our physician offices, it is necessary to actively manage patient appointments and those patients who fail to keep or cancel appointments.

It is Self Medical Group policy **that patients who fail to keep** (no show) **scheduled appointments** or fail to cancel appointments at least 24 hours in advance **more than 3 times** in a rolling twelve-month period will be considered "chronic no show" patients and will be subject to dismissal from care by the respective provider and/or practice.

I HAVE READ AND UNDERSTAND THIS POLICY.

Printed Patient Name

Patient Date of Birth

If not Patient, Printed Name and Relationship to Patient

Signature of Patient or Patient's Representative

Date